

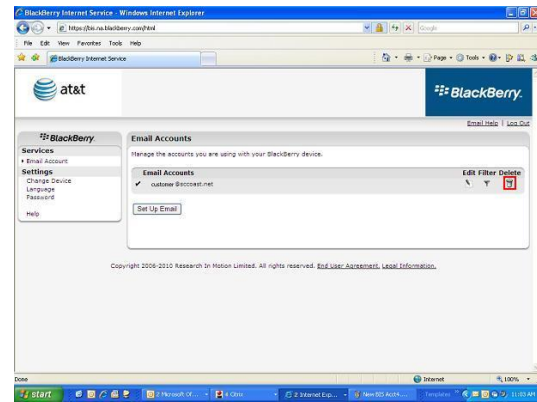
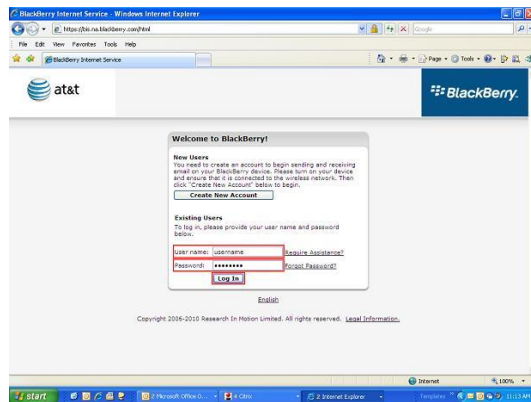
## To change to HTC Email Powered by Google™ in an existing BlackBerry Internet Service account (PC)

1. **WARNING:** Completing this process will require the removal and setup of scoast email. **This will result in a loss of all emails stored on the device.** Please **use BlackBerry Desktop Manager to back up the device**, and restore the device after completing this process.

2. Open a web browser (Internet Explorer, Mozilla Firefox, Safari, etc...). Go to: <http://www.att.com/blackberrystart>

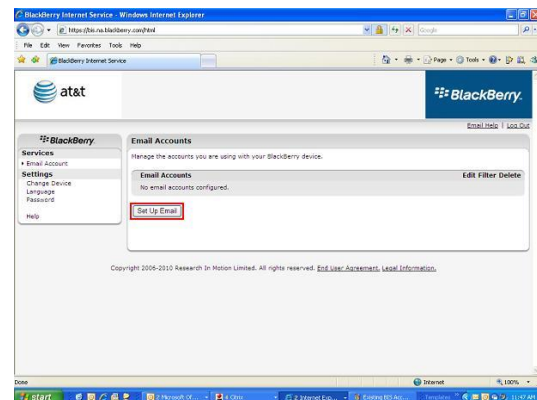
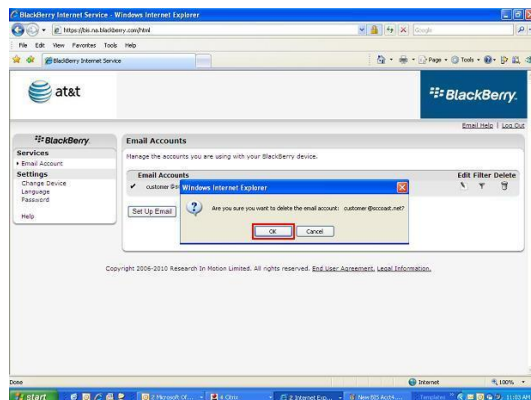
2. Enter the customer's **BIS account** 'Username' & 'Password' (**not** email username & password) and click 'Log In'.

3. Click 'Delete' trash can icon.

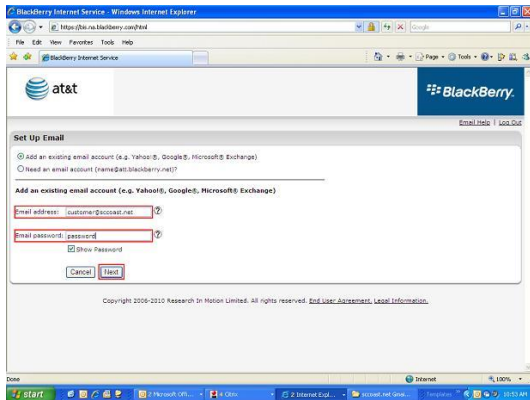


4. Click 'OK' to confirm.

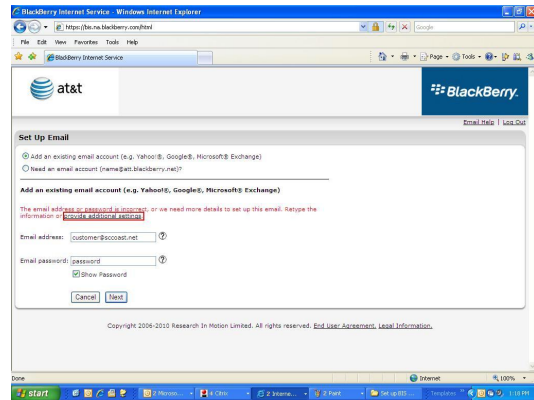
5. Click 'Set Up Email'.



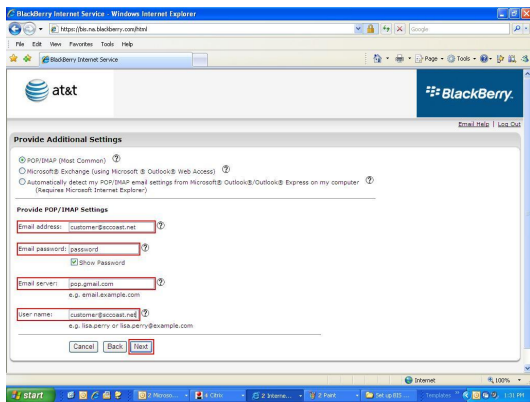
6. Enter the customer's scoast.net email address and email password. Then click 'Next'.



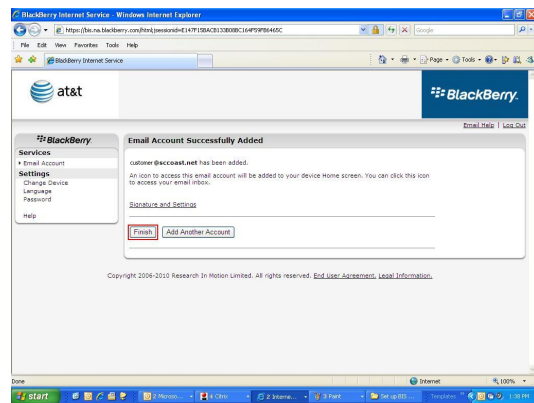
7. After processing, click 'provide additional settings' when the error is received.



8. Enter customer's email address & password. Also 'Email server' as pop.gmail.com and the customer's full email address as the 'User name'. Then click 'Next'.



9. The following screen confirmation screen should display. To complete email setup, click 'Finish'.



10. Email setup has been completed.

