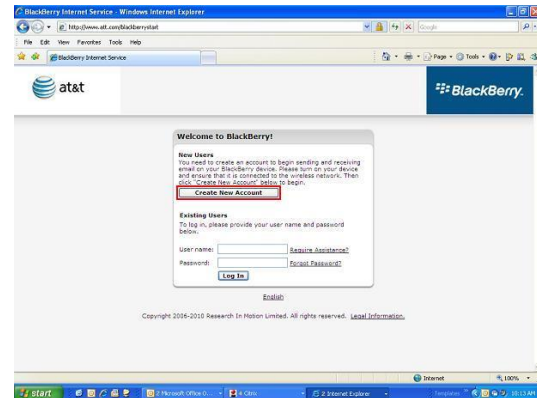


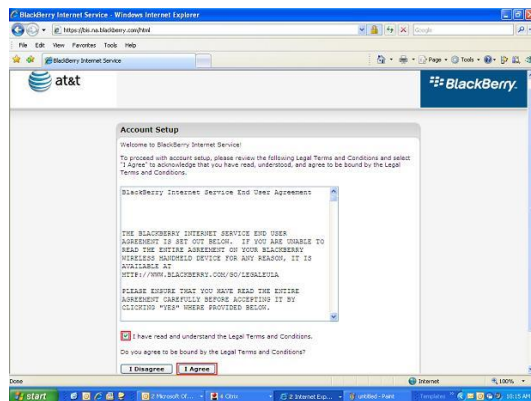
To set up a new BlackBerry Internet Service account and HTC Email Powered by Google™ (PC)

1. Using a computer, open a web browser (Internet Explorer, Mozilla Firefox, Safari, etc...). Go to <http://www.att.com/blackberrystart>

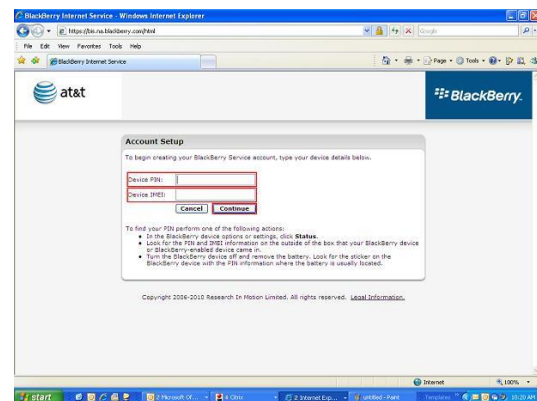
2. Click 'Create New Account'.



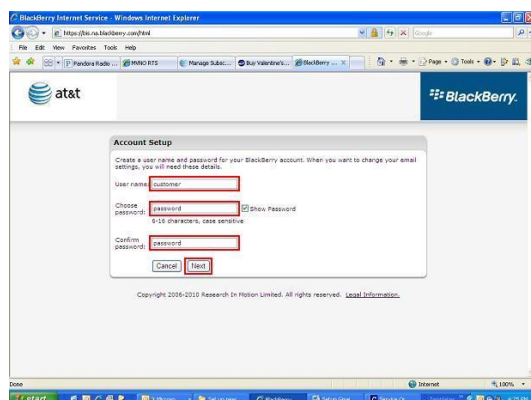
3. Read the term & conditions. Once finished, click the check box to confirm and then click 'I Agree'.



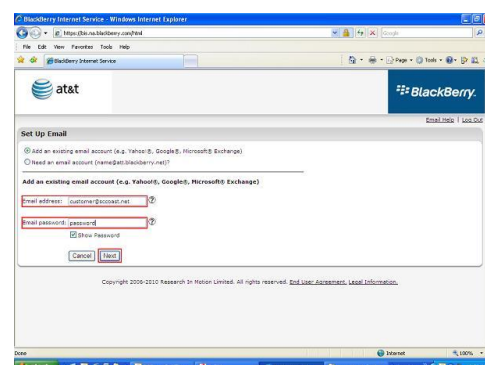
4. Enter the BlackBerry device IMEI and PIN numbers. These are located on the side of the box, within the battery compartment of the device, or may be accessed by going on the device to: Settings > Options > Status.



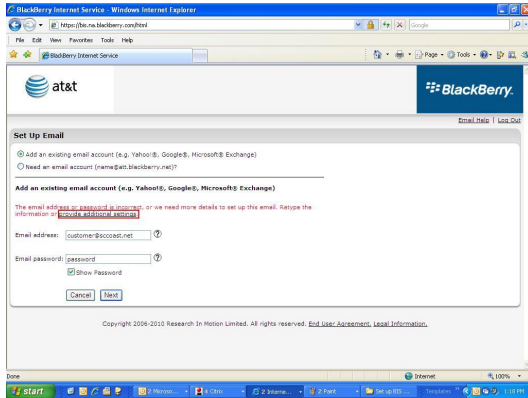
5. Enter a **BIS username & password**. This is a unique login for this specific BlackBerry that will be used on this website (or on the device) to manage email accounts for this device in the future.



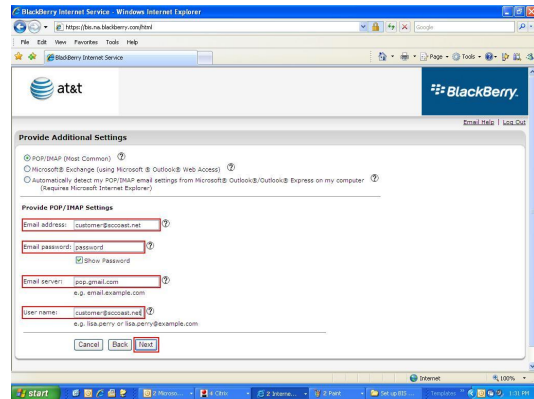
6. Enter the customer's scoast.net email address and email password. Then click 'Next'.



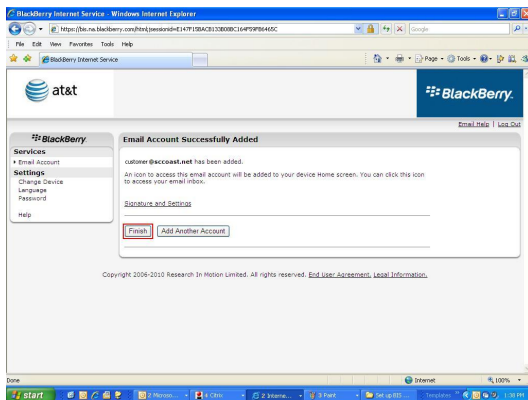
7. After processing, click 'provide additional settings' when the error is received.



8. Enter customer's email address & password. Also 'Email server' as pop.gmail.com and the customer's full email address as the 'User name'. Then click 'Next'.



9. The following screen confirmation screen should display. To complete email setup, click 'Finish'



10. Email setup has been completed.

