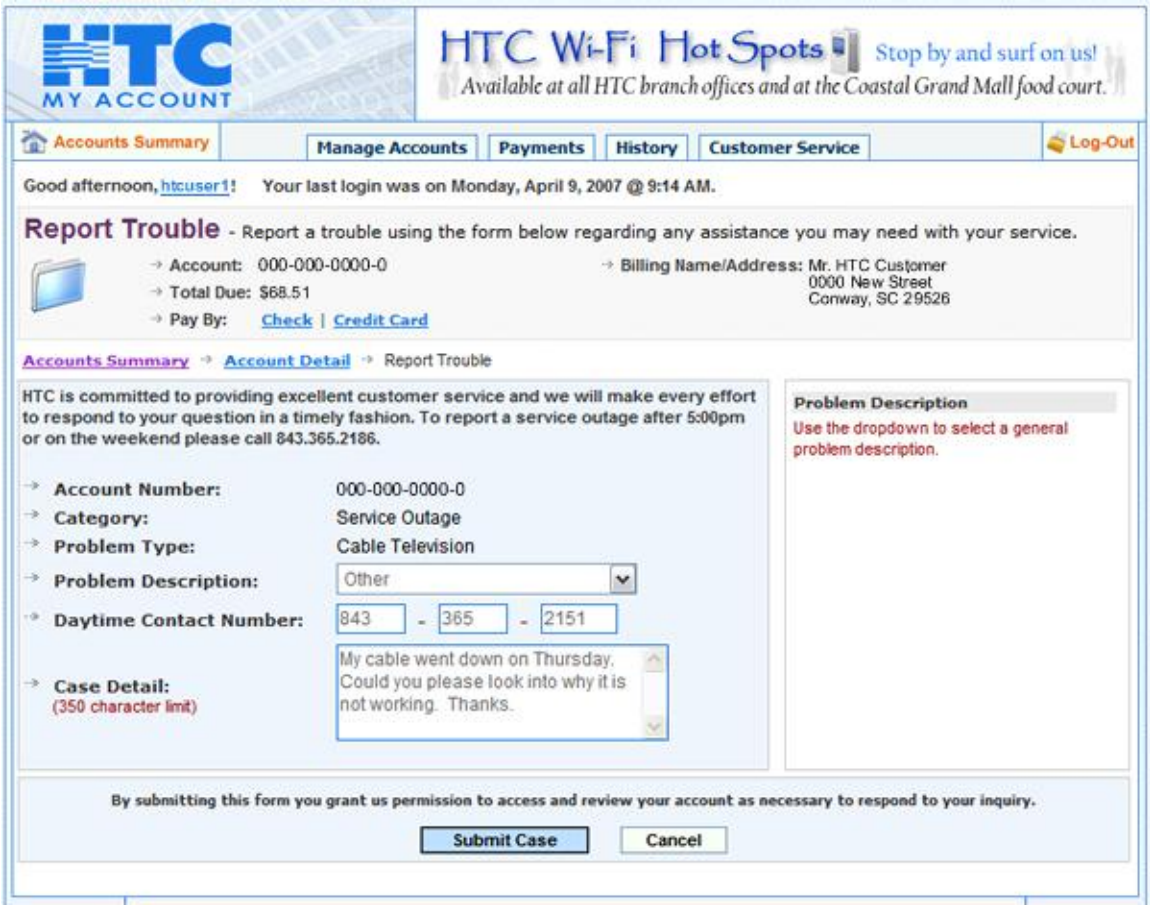
HOW TO REPORT A TROUBLE

To report a trouble with your HTC service, click on the “Report Trouble” link under your HTC account(s) on the “Account Details” page for the service in question. From the “Report Trouble” page, you can create a support case simply by completing the form and clicking the “Submit Case” button.