


INTRODUCING THE MANAGE SERVICES PAGE

To manage your HTC services, click on the "Add Services" link under your HTC account(s) on the "Account Details" page. From the "Manage Services" page, you can add/view/upgrade available service features for your cable television, telephone, or internet service.



HTC is your complete communications company offering
[> NetRacer](#), [> Horizon Wireless](#), [> Digital Cable](#), [> Local & Long Distance](#)

Accounts Summary
Manage Accounts
Payments
History
Customer Service
Log-Out

Good afternoon, [myaccountuser!](#) Your last login was on Thursday, October 26 2006 @ 3:30 PM.


Manage Telephone / Long Distance Services - Manage the services on the selected account.

→ Account: 843-555-1234-0

→ Total Due: \$102.01

→ Billing Name/Address: Mr. HTC Customer
0000 New Street
Conway, SC 29526

[Accounts Summary](#) → [Account Detail](#) → Manage Telephone / Long Distance Services



HTC is your hometown choice for world-class service for over 50 years. HTC offers a variety of long distance calling plans, custom calling features, and voice mail options with individual customers in mind. With HTC local and long distance service, your phone will work for you!

Calling Features

HTC offers a variety of calling features designed for the simplest to the most sophisticated user. These features enhance and add convenience to your telephone service. They can help turn your phone into a more effective communications and monitoring tool, and make it easier for you to keep in touch with friends and loved ones. Plus, check out the Rewards telephone packages and get many of HTC's most popular calling features in a convenient bundle with local phone service and 5,000 minutes of long distance calling.

Qty	Service	Price
0	Automatic Busy Redial (*66) Automatically redials busy numbers for up to 30 minutes and will ring you when the called party's line is free. Note: W... more details »	\$1.25
1	Automatic Call Return (*69) Automatically calls the last person who called you but did not get an answer. There's no need to run to answer a ringing... more details »	\$1.25
0	Call Forwarding Automatically forwards your calls to a designated alternate number and you have the ability to activate and deactivate t... more details »	\$1.00

Selected Services

Service	Qty	Price
Automatic Call Return (*69)	1	1.25
Total Cost: \$		1.25


Current Services

Service	Qty	Price
TELE: Federal Universal Service Charge	1	\$0.00
Telephone Relay Service	1	\$0.15
9-1-1 Funding Fee - Horry County	1	\$0.50
Inside Wire Maintenance - Residence	1	\$1.00
Interstate Access	1	\$6.50

MANAGING SERVICES: ATTRIBUTES

After selecting services on the Manage Services Page, you will be directed to a Confirm Services page. On this page, in the Order Details section, some of the items you selected may require you to enter specific details (attributes) such as phone numbers, pin numbers, etc. If applicable, you will be required to enter in this information before you will be able to continue.

Some services and equipment may require additional information to complete your order.



Confirmations:
If applicable, please read the confirmation agreement located below each item(s).
Click the circle labeled 'Yes, I agree' or 'No, I decline' to acknowledge you've read the agreement.

Attributes:
Some items require that you enter specific details such as phone numbers, pin numbers, etc.
If applicable, please enter the requested information in the text box below each item(s).

Order Details			
Service	Qty	Price	SubTotal
Call Forwarding - Busy Line	1	\$1.00	\$1.00

Please Refer to the Feature Guide Found on the 'Customer Service' menu for Instructions on Calling Features


Details for Call Forwarding - Busy Line #1

→ Call Forward When Busy Number: 10 digits only • Ex. 8433652151

Total Cost: \$1.00

Contact Information

Please enter your contact information in the fields below. An HTC Customer Service Representative may use this information to contact you in case of any service related issues that arise when processing this order.



→ Name: * required field

→ Daytime Phone: - - * required field - (10 digits)

→ Comments:


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HTC - 3480 Hwy. 701 North, Conway, SC 29528 - 1820
Office: 843.365.2151 - Technical Support: 1.888.781.2006
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MANAGING SERVICES: LETTER OF AGREEMENT

After selecting services on the Manage Services Page, you will be directed to a Confirm Services page. On this page, in the Order Details section, some of the items you selected may require you to read and acknowledge an HTLD agreement. If applicable, you will be required to click the circle labeled "Yes, I agree" or "No, I decline" before you are able to continue.

Some services and equipment may require additional information to complete your order.




Confirmations:
If applicable, please read the confirmation agreement located below each item(s).
Click the circle labeled "Yes, I agree" or "No, I decline" to acknowledge you've read the agreement.

Attributes:
Some items require that you enter specific details such as phone numbers, pin numbers, etc.
If applicable, please enter the requested information in the text box below each item(s).

Order Details			
Service	Qty	Price	SubTotal
Unlimited Calling Plan	1	\$49.99	\$49.99

By Accepting this, I authorize Horry Telephone Long Distance to handle my international, interstate and intrastate long distance calls.

Yes, I agree. No, I decline.

 provides up to 5,000 minutes of MEAS, MRS, and USA toll. Overage is billed at \$0.15/minute.

Total Cost: \$49.99

Contact Information

Please enter your contact information in the fields below. An HTC Customer Service Representative may use this information to contact you in case of any service related issues that arise when processing this order.



→ Name: * required field

→ Daytime Phone: - - * required field - (10 digits)

→ Comments:

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MANAGING SERVICES: CONTACT INFORMATION

On the Confirm Services page, after you have reviewed the Order Details, you will notice a section labeled "Contact Information". Here you will be required to enter information that will be used to contact you in case of any service related issues that may arise when processing the order.

Some services and equipment may require additional information to complete your order.



Confirmations:

If applicable, please read the confirmation agreement located below each item(s). Click the circle labeled "Yes, I agree" or "No, I decline" to acknowledge you've read the agreement.

Attributes:

Some items require that you enter specific details such as phone numbers, pin numbers, etc. If applicable, please enter the requested information in the text box below each item(s).

Order Details

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→ Comments:

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MANAGING SERVICES: ORDER COMPLETED

When you click the "Submit Order" button on the Confirm Services page, you will be directed to the Order Completed page. This page shows a receipt of your order and including the order number and details. You will also be sent a copy of this order receipt to the e-mail address listed in your customer profile.



Introducing HTC HOMETOWN REWARDS
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For more details,
visit an HTC office
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Hometown Rewards ■ Reliable Home Phone Service ■ Unlimited Calling ■ Popular Calling Features

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Good afternoon, [myaccountuser!](#) Your last login was on Thursday, October 26 2006 @ 3:30 PM.

Order Completed - Your Telephone / Long Distance order has been completed.

→ Account: 843-555-1234-0	→ Billing Name/Address: Mr. HTC Customer
→ Total Due: \$102.01	0000 New Street
	Conway, SC 29526



Your service order has been completed and will be sent to processing.

An HTC Customer Service Representative may contact you for any additional service information that is required for this order.

A receipt for this order has been emailed to the email address listed in your customer profile.

Your order number is 11217961

Service	Qty	Price	SubTotal
Voice Mail - Pager Alert	1	\$1.50	\$1.50
→ Voice Mail - Pager Alert #1			
Pager Number to Notify: 1234567890			
Pager Mail Box Number: 12345			
Total Cost:			\$1.50

[Return To Account Summary Page](#)

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