


HOW TO REPORT A TROUBLE

To report a trouble with your HTC service, click on the "Report Trouble" link under your HTC account(s) on the "Account Details" page for the service in question. From the "Report Trouble" page, you can create a support case simply by completing the form and clicking the "Submit Case" button.


**HTC Wi-Fi Hot Spots** Stop by and surf on us!
Available at all HTC branch offices and at the Coastal Grand Mall food court.

[Accounts Summary](#) | [Manage Accounts](#) | [Payments](#) | [History](#) | [Customer Service](#) | [Log-Out](#)

Good afternoon, [htcuser!](#) Your last login was on Monday, April 9, 2007 @ 9:14 AM.

Report Trouble

Report a trouble using the form below regarding any assistance you may need with your service.



- Account: 000-000-0000-0
- Total Due: \$68.51
- Pay By: [Check](#) | [Credit Card](#)

- Billing Name/Address: Mr. HTC Customer
0000 New Street
Conway, SC 29526

[Accounts Summary](#) → [Account Detail](#) → Report Trouble

HTC is committed to providing excellent customer service and we will make every effort to respond to your question in a timely fashion. To report a service outage after 5:00pm or on the weekend please call 843.365.2186.

Problem Description
Use the dropdown to select a general problem description.

- Account Number: 000-000-0000-0
- Category: Service Outage
- Problem Type: Cable Television
- Problem Description:
- Daytime Contact Number: - -
- Case Detail:
(350 character limit)

By submitting this form you grant us permission to access and review your account as necessary to respond to your inquiry.