**WHAT IS INTERFERING WITH YOUR Wi-Fi?**

HTC Home Wi-Fi provides easy access to HTC High-Speed Internet using multiple types of devices. However, you may not be aware of everything that could cause your internet to slow down.

**THE FOLLOWING DEVICES AND SCENARIOS MAY BE INTERFERING WITH YOUR INTERNET:**

- **SMART DEVICES**
  - Smart TVs, smart assistants, wireless speakers, etc.

- **SMART HOME TECHNOLOGY**
  - Security systems, thermostats, etc.

- **APPLIANCES & ELECTRONIC DEVICES**
  - Microwave ovens, smart refrigerators, baby monitors, wireless printers, etc.

- **MOBILE DEVICES THAT UPDATE APPLICATIONS**
  - Many smartphone settings are scheduled to make updates automatically.

- **STREAMING BACKGROUND MUSIC**
  - Music streaming from Bluetooth devices, laptops, smart TVs or smartphones

- **GUESTS WITH MOBILE DEVICES**
  - Increased number of devices in the same household

- **RELOADING WEBSITES**
  - Websites that fail to load in your browser(s)

- **CONNECTED DEVICES NOT BEING USED**
  - Devices that are not in use but are still connected to Wi-Fi

- **CORDLESS PHONES**
  - Cordless phones on 2.4ghz, especially if your home has multiple phone jacks

- **UNSECURED WI-FI NETWORKS**
  - Users who access your Wi-Fi without needing a password

- **FLUORESCENT LIGHTING**
  - Can interfere if lights are kept on for a long period of time, and especially as they age

- **SMART BEDS**
  - Automated beds or mattresses such as Sleep Number® beds

For more information, visit [www.htcinc.net](http://www.htcinc.net) or call 843-365-2186.