

WHAT IS INTERFERING WITH YOUR Wi-Fi?

HTC Home Wi-Fi provides easy access to HTC High-Speed Internet using multiple types of devices. However, you may not be aware of everything that could cause your internet to slow down.

THE FOLLOWING DEVICES AND SCENARIOS MAY BE INTERFERING WITH YOUR INTERNET:



SMART DEVICES

Smart TVs, smart assistants, wireless speakers, etc.



SMART HOME TECHNOLOGY

Security systems, thermostats, etc.



APPLIANCES & ELECTRONIC DEVICES

Microwave ovens, smart refrigerators, baby monitors, wireless printers, etc.



MOBILE DEVICES THAT UPDATE APPLICATIONS

Many smartphone settings are scheduled to make updates automatically.



STREAMING BACKGROUND MUSIC

Music streaming from Bluetooth devices, laptops, smart TVs or smartphones



GUESTS WITH MOBILE DEVICES

Increased number of devices in the same household



RELOADING WEBSITES

Websites that fail to load in your browser(s)



CONNECTED DEVICES NOT BEING USED

Devices that are not in use but are still connected to Wi-Fi



CORDLESS PHONES

Cordless phones on 2.4ghz, especially if your home has multiple phone jacks



UNSECURED WI-FI NETWORKS

Users who access your Wi-Fi without needing a password



FLUORESCENT LIGHTING

Can interfere if lights are kept on for a long period of time, and especially as they age



SMART BEDS

Automated beds or mattresses such as Sleep Number® beds

For more information, visit www.htcinc.net or call 843-365-2186.



HTC
HIGH-SPEED INTERNET