USER'S QUICK INSTALL GUIDE

powered by **ALARM.COM**®

HTC HOME SECURITY SELF-INSTALL CHECKLIST

PLEASE COMPLETE STEPS 1 THROUGH 4 DETAILED IN THIS GUIDE ON PAGES 6 AND 7 PRIOR TO CONTACTING HTC TO ACTIVATE YOUR SECURITY SYSTEM:

❏ **1. INSTALL THE PANEL**

❏ **2. POWER UP THE SYSTEM**

❏ **3. MOUNT THE MOTION SENSOR**

❏ **4. MOUNT THE DOOR SENSORS**

FILL IN THE BLANKS WITH THE LOCATION FOR EACH SENSOR. PLEASE MAKE SURE THE NUMBER ON THE FRONT OF THE SENSOR CORRESPONDS TO THE SENSOR AND LOCATION BELOW.

EXAMPLE	Front Door, Back Door, Patio Door, etc.
SENSOR 1	
SENSOR 2	
SENSOR 3	

INSTALLATION IS COMPLETE —
YOU ARE READY TO CALL HTC TO ACTIVATE YOUR SYSTEM!
(843) 369-7887

PLEASE BE SURE TO CHECK OUT WWW.HTCINC.NET/SELF-INSTALL-SECURITY FOR INSTRUCTIONAL VIDEOS.

CONTENTS

Congratulations on your HTC Connected Home Security System purchase! Your security system is monitored around the clock by trained security agents to keep your home secure. In addition, your HTC Connected Home Security System is powered by Alarm.com, which opens up a world of automation and advanced security features. Turn on your lights and your thermostat automatically when you arrive home, receive notifications on your mobile phone when the kids arrive safe and sound at the house, or see what's going on at your residence anytime with video monitoring – it's all possible with HTC Connected Home powered by Alarm.com.

YOUR KIT INCLUDES:

PANEL AND POWER ADAPTER – The panel is the brain of the system that communicates with all of your security and home automation devices and smart phone/tablet or computer. It indicates the status of your system and can be used to arm and disarm your security system.

MOTION SENSOR – The motion sensor provides a safety net should an intruder somehow gain access to your home. It should be mounted approximately 7.5' off the ground in a room with views of likely entry points. This sensor detects the infrared heat pattern that the body emits. Current technology, in addition to detecting a human intruder, is sophisticated enough to allow small pets (under 30 lbs.) to move freely within a monitored area without triggering the alarm.

3 DOOR SENSORS – These sensors typically go on all exterior doors. If there are not three doors, the other sensors may go on windows. Door/window sensors trigger the alarm if a secured door or window is opened while the system is armed.

3 HTC SECURITY WINDOW CLINGS – Apply these to windows near points of entry to let potential intruders know that your home is protected by HTC Security around the clock. A complimentary yard sign is also available and can be picked up at any HTC Branch Office location.

STEP 1: INSTALL THE PANEL.

The iotega panel will perform best on a flat, stable surface that's free from vibration and shock, and near:

- An electrical outlet (no GFCI-protected outlets or outlets controlled by a light switch)
- A strong cellular signal
- A strong Wi-Fi signal (if available)
- Your main point of entry/exit (if preferred)

STEP 2: POWER UP THE SYSTEM.

1. Pull out the battery tab from the bottom of the panel.
2. Connect the power adapter to the back of the panel.
3. Route the power cable through the strain-relief channel on the bottom of the panel.

4. Connect the other end of the power adapter into an electrical outlet. (This should not be plugged into a GFCI-protected outlet or an outlet controlled by a light switch.) The keypad numbers will illuminate in sequence, and the Power LED will illuminate after approximately 40 seconds.
5. For extra security, remove the electrical outlet's plate screw and utilize the attached screw on the power adapter to secure it in place.

STEP 3: MOUNT THE MOTION SENSOR.

The motion sensor should be mounted in the corner of a room in view of each entry point you would like monitored for motion.

1. Attach the bracket to the back of the motion sensor. **Note: The wider portion of the motion sensor is the top.**

2. Use the provided double-sided tape to mount the motion sensor to the wall approximately 7.5' off the ground. For a more secure mount, use the provided screws in lieu of the double-sided tape to attach the bracket to the wall.

Top

Flat Mount Bracket

Corner Mount Bracket
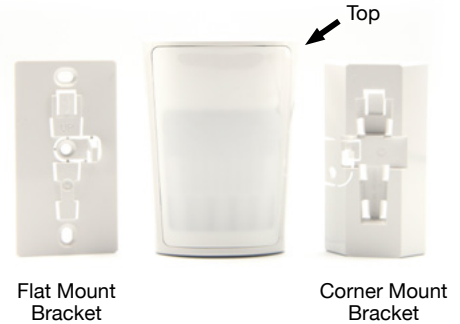
STEP 4: MOUNT THE DOOR SENSORS.

The three sensors typically go on exterior doors. If there are not three doors, the other sensors may go on windows. The door sensor consists of two pieces, transmitter (top) and the magnet (bottom-the smaller piece). Each sensor is labeled with a "1", "2", or "3". Take note of the location you place each sensor on page 2 of your quick install guide.

The transmitter typically goes on the doorframe/casing, and the magnet on the door like shown to the right in Figure 1. However, you may need to adjust this depending on the setup of your door. Using the double-sided tape provided to mount sensors, make sure to align the etched triangle on the magnet with the etched triangle mark on the transmitter. If the magnet is installed on the wrong side of the transmitter, or not aligned with the etched marking, the sensor will not function properly and will remain faulty until properly aligned. The magnet and the transmitter do not have to be touching, but they should be within 5/8" of each other, and the door should be able to properly open and close.
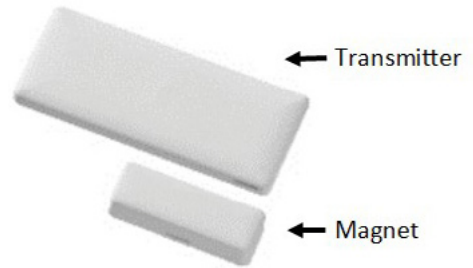

← Transmitter

← Magnet

FIGURE 1

STEP 5: VERIFYING YOUR SYSTEM AND SETTING UP MONITORING.

You will need to call HTC at (843) 369-7887 to finalize the installation and activate the system. An HTC Representative will walk you through testing your system to ensure proper installation. **YOUR SYSTEM WILL NOT MONITOR FOR ALARMS UNTIL YOU COMPLETE THIS STEP.** The monthly billing for your service will begin once you call to activate your system or seven days after your security system has been delivered – whichever occurs first.

STEP 6: SET UP ALARM.COM THROUGH WELCOME EMAIL

You will receive a "Getting Started" email from HTC at the email address provided at the time of sale. From your "Getting Started" email, click on the link to set up your Alarm.com account. This link will walk you through creating the password you will use to log into the Alarm.com website and app. You will also create a security question in case your password needs to be reset in the future. If you do not see the email, check your Junk/Spam folder.
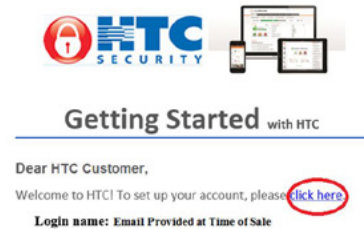

STEP 7: UPDATE MASTER ARM/DISARM CODE AND MASTER USER INFORMATION.

Using a web browser, go to **Alarm.com/us/htcsecurity** and click the LOGIN button. Use the email address and password just created to log into your account. Here, you will update the Master Access Code that is used to arm/disarm the panel.

(A) From the left side of the menu, select "Users."

(B) On the right side of the page, select the pencil icon to edit.
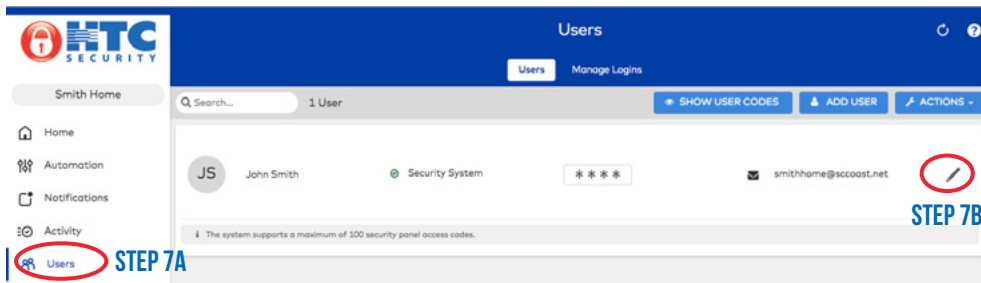
(C) Scroll down to the bottom of the page. Here, it will allow you to update the Master Access Code that will be used to arm/disarm the system and change from the default. Type in a unique 4-digit code. Click "Save" to update.

NOTE: The Master Access Code cannot be deleted, only changed.

(D) To update the Master User Contact Information, select "Add" on the right side of the page. Add any telephone numbers or email addresses where you would like important notifications to be sent.
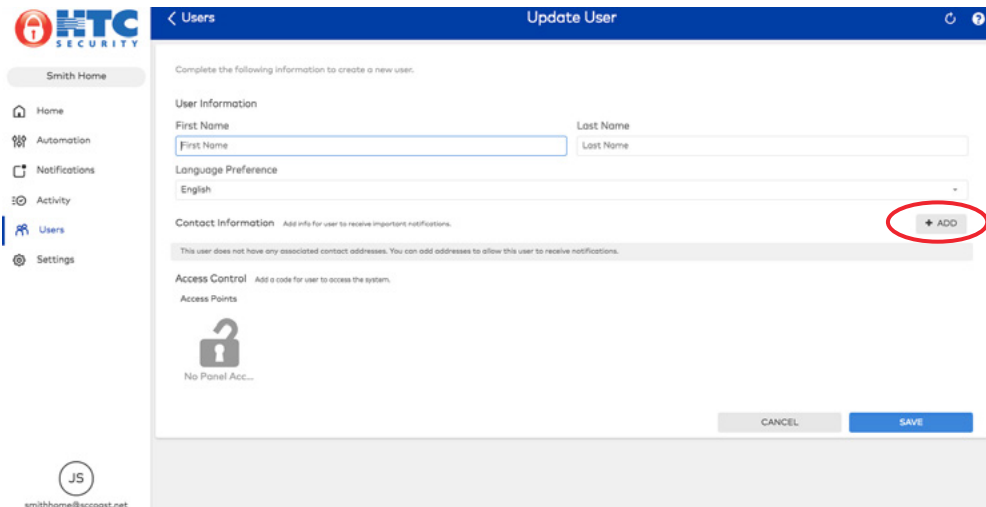
STEP 8: ADD ADDITIONAL USERS/USER CODES.

(A) If you would like to add additional users with separate user codes, select "Add User" from the main "Users" tab.
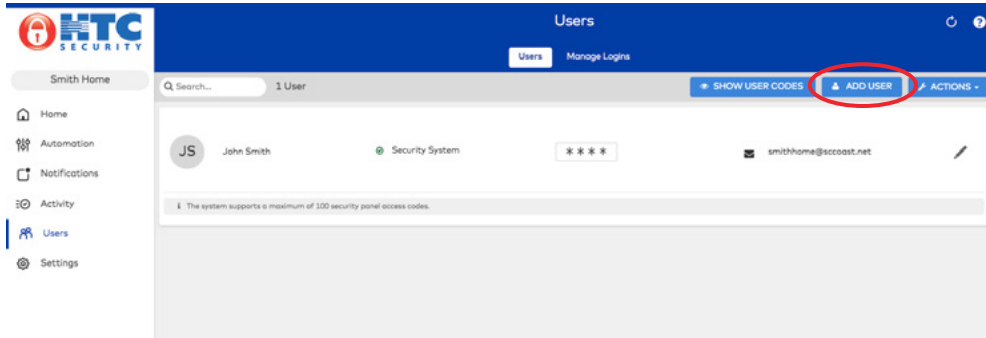

(B) Fill in the User Information section. Under Contact Information, select "Add" on the right side to add a telephone number or email address for the user to receive notifications.

STEP 9: CREATE NOTIFICATIONS.

(A) Select "Notifications" from the left side of the menu. Here, you will select the notifications you want to receive, as well as determine who receives them and when. There are several default notifications and other suggested notifications.

(B) To create a suggested notification, click the "Create" button on the right side of the notification you would like to set up.

(C) To create other notifications, click "New Notification." Here, you can browse through the different types of notifications available and personalize them.
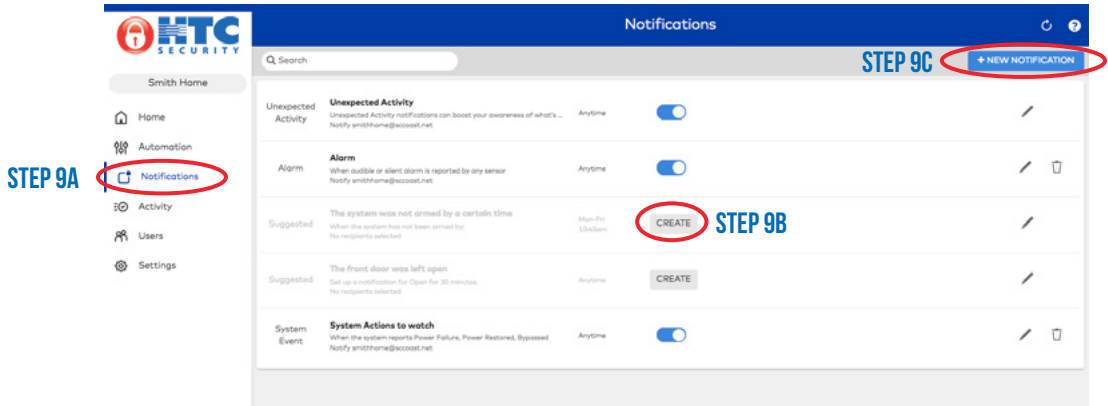
STEP 10: EDIT NOTIFICATIONS.

(A) To turn notifications on or off, simply click the slider. If you do not want to receive these types of notifications, the slider should be greyed out. To receive these types of notifications, the slider should be blue. To edit existing notifications, select the pencil icon to the right of the notifications.
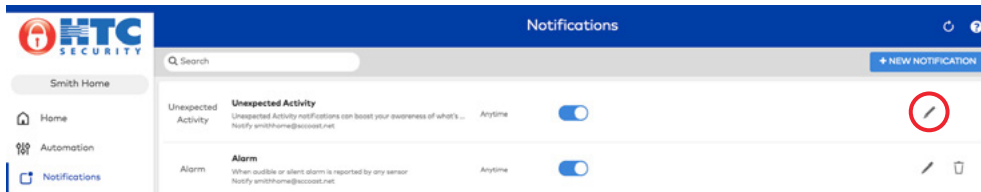
(B) From the edit page of each of the notifications, edit the settings to your personal preference. It allows you to select eligible sensors you would like to receive notifications on, time frames to receive notifications and recipients to receive the notifications.

Unexpected Activity Notification

Unexpected Activity notifications can boost your awareness of what's happening on your property. These auto-generated alerts notify you of system activity that seems out of the ordinary. Unexpected Activity notifications are intended to provide information only. These alerts are not a replacement or substitute for life safety monitoring features.

ON

Eligible Sensors/Devices:
- ☑ Front Door
- ☑ Office Motion
- ☑ Panel
- ☑ Front Door

During this time frame:
- ☐ At All Times
- ☑ Only During the Following Times:

Starting at: 7:00 am ▾

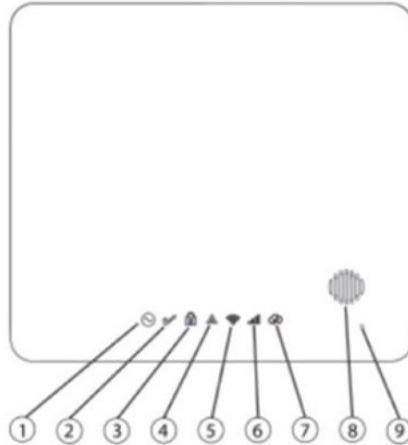Ending at: 11:00 pm ▾

Sensitivity: Medium ▾ ❓

Recipients: **+ Add Recipient**

There are no recipients for this notification yet, press the "Add Recipient" button to add one or more recipients for this notification.

NOTE: When you select "Add Recipient," if the recipient you would like to receive notifications is not listed, please refer to Step 8 to Add User.

1. Power LED
2. Ready to Arm LED
3. Armed LED
4. Trouble LED
5. WiFi Signal Strength LED
6. Cellular Signal Strength LED
7. Remote Connection LED
8. Siren
9. Microphone

ARM FROM PANEL

1. Ensure the "Ready to Arm LED" (#2 on diagram above) is illuminated, and enter your user code.

2. Make sure you exit the premises within 60 seconds to arm in **AWAY mode**. The keypad will beep once every second for the first 50 seconds, then three times a second for the last 10 seconds during the exit delay.

3. To arm the system in **STAY mode**, stay within the premises and do not open any monitored doors. This mode will bypass the interior protection (motion sensor) and arm only the exterior sensors. The 60-second exit delay will still sound and, once completed, the system will be armed.

DISARM FROM PANEL

The keypad will emit a steady tone after the entry delay has been initiated by opening a monitored sensor. Wave your hand over the keypad to illuminate it, then enter your user code to **disarm** the panel. Enter your user code within 30 seconds to avoid an alarm condition.

PANEL EMERGENCY KEYS (IMPORTANT – EMERGENCY USE ONLY)

Use these keys to send emergency signals to the monitoring station. Activate the emergency keys by pressing the **Shift** key ⇧ on the keypad. Touch and hold the **Fire, Medical**, or **Panic** keys for two seconds. The system beeps three times to indicate the alarm input was accepted and transmission is underway except when the panic key is used, which is silent.

KEY	ALARM TYPE	INDICATOR
🔥	Fire	The siren sounds and the signal is sent for the monitoring station to immediately dispatch the fire department.
➕	Medical	The keypad beeps 10 times to indicate the signal was successfully sent to the monitoring station to dispatch emergency medical help.
🛡	Panic	A completely silent alarm signal is sent to the monitoring station to dispatch police immediately.

Note: The self-install security system kit does not include fire monitoring with a smoke detector. The fire signal mentioned above is sent following manual input by the user. Please contact HTC at 843-365-2154 if you would like to add a smoke detector to your system.

CENTRAL MONITORING STATION

When an alarm situation is triggered, trained security agents will contact you at the emergency numbers you provided when you purchased your system (except for panic/silent alarms, for which emergency personnel is dispatched immediately). **Please add a contact named "HTC Security" with the phone number 1-800-475-3331 into your phones** to help you recognize that the central monitoring station is calling. If it is a false alarm, you will need to provide the security agent with the verbal passcode you provided when you purchased your system. **Note: This is not the 4-digit passcode used to arm and disarm your system.**

ALARM.COM APP

Control your security system and all of your home automation equipment from your phone with the Alarm.com App. With the app, you can also receive notifications on your phone of system events. To download the app, search the Apple or Google Play app store for "Alarm.com." You will enter the username and password you created in Step 6 to get started.

The information in this guide and instructional videos is subject to change without notice. HTC Inc. and its subsidiaries accept no responsibility for inaccuracies, omissions which directly or indirectly affect the setup and operation of the security system. Before you install your products, please read the information and notices provided within this document. Other restrictions may apply.

HTC CONNECTED HOME powered by **ALARM.COM**

www.HTCinc.net/Self-Install-Security