



FIBER CONSTRUCTION

WHAT TO EXPECT

HTC is excited to bring fiber to your bulk community! When it's time to start, you'll get a letter in the mail with a number you can call before, during or after construction if you have any questions. We also place signs throughout the community and partner with HOAs when available.

Creating a safe construction zone in your community is our top priority. That's why you'll see crews using cones and directing traffic when needed and we do our best to minimize disruptions and noise. You can rest assured we will return your yard and community exactly as we found it - with an added bonus. Access to fiber can add an average of 3% to your home value! Make your home stand out and increase its value with HTC fiber!

GET READY TO EXPERIENCE THE POWER OF HTC FIBER!

Whether you're working from home, e-Learning, gaming or streaming, you need your internet to be fast and reliable. You can trust HTC fiber to deliver reliable blazing-fast speeds, making it a must-have for your home. HTC fiber gives you priceless peace of mind with increased reliability and speed when you need it most. HTC fiber is the right choice and also the best way to watch HTC TV MAX, our video streaming service.

Speed - HTC fiber delivers the fastest speeds across the largest fiber network in our area. With unlimited data and speeds up to 1 Gig, you can power all your devices, work from home and share files with ease.

Reliability - Due to the structure of fiber and the way it processes data, you won't have to worry about losing connection during an important meeting, class, or gaming session. Plus with all cables underground, it's a connection you can count on.

Affordability - HTC has plans and prices perfect for your home plus FREE professional installation. Our services are designed to be customized so you get exactly what you want.

Download speeds up to 1 Gig are maximum attainable speeds delivered through a wired connection. Actual speeds may vary depending on devices and other contributing factors. Terms and conditions may apply. See associate for details.

TIMELINE

HTC's goal is to complete construction as efficiently as possible so you can begin to experience the benefits of fiber.

A lot of factors impact the timeline of when we can install fiber to your home. Typically, construction lasts a few weeks but sometimes things can take a bit longer than we anticipated due to weather and unforeseen circumstances. Even in the best of circumstances, there are things that can slow us down that are out of our control.

Weather - We can't expose fiber to moisture or perform road construction on rainy days. When the weather doesn't cooperate, our ability to construct fiber is restricted.

Permits - We work with local authorities and other utilities on permitting and other requirements. We have to comply with local restrictions and construction permits which may limit certain days or times of the day we can work.

Access - We may have issues with accessing property for some reason.

Unforeseen Circumstances - We try to be prepared for unexpected obstacles but there can be unique conditions that affect our timeline to install fiber.

WE LOOK FORWARD TO CONNECTING YOU TO THE HTC FIBER FAMILY!

843-365-2154

HTCINC.NET



CONSTRUCTION STAGES



STEP 1: DESIGN NETWORK

HTC crews will visit your community and determine the optimal design for constructing fiber in your community.



STEP 2: LOCATE EXISTING UNDERGROUND UTILITIES

HTC will work with local authorities and other utilities to mark the location of existing underground utilities. You may notice small staking flags and/or eco-friendly spray paint on sidewalks, streets or even grass which helps us avoid disturbing power, water, gas and other 3rd party utility lines.



STEP 3: BURY FIBER UNDERGROUND

HTC will bury fiber underground throughout your community along roadways. You'll see crews with trucks, machines and rolls of conduit. Digging and/or boring may be required.



STEP 4: INSTALL FACILITIES

Depending on the size of your community, one or more fiber access points may be installed in public right-of-ways or easements in your community.



STEP 5: SPLICE FIBER

HTC crews will splice the fiber that will connect your home and test the connections.



STEP 6: BURY FIBER TO YOUR HOME

You won't need to be home for this part of the installation and no appointment is needed. Installers bury fiber underground by digging a small trench through your yard from our existing network to your home. Then our installers attach a small box to the side of your home, typically next to your existing utilities. Rest assured we take great care to minimize impacts on your property and return your yard and community just as we found it. That includes restoring any disruptive landscaping after we've finished construction. If you notice anything out of place after we leave, please don't hesitate to give us a call.



STEP 7: SCHEDULE YOUR FIBER INSTALLATION

When it's time to connect your home to fiber, you'll receive a call from HTC to schedule your FREE in-home professional installation appointment. HTC technicians will install fiber inside your home, set up equipment and make sure everything is working smoothly.



STEP 8: EXPERIENCE THE FIBER-FAST DIFFERENCE

Enjoy your new HTC fiber-fast internet that powers all your devices so you can work, school, stream and game!