

## How to Clear Cache on Fire TV Devices

Cache is a software component that stores data so that future requests for that data can be served faster; the data stored in a cache might be the result of an earlier computation or a copy of data stored elsewhere. In short, it is a shortcut, committed to (and taking up) memory. Clearing cache occasionally will make the Fire TV Stick work more smoothly, as the build-up of too much cache will slow down the processor and can lead the video stream to buffer.

To resolve intermittent HTC TV Max app issues on your Fire TV Device, it is recommended to clear the app cache. Clearing the cache will not only speed up the performance of the HTC TV Max app, it will also keep your Fire TV Device running smoothly.

Here's how to clear cache on your Fire TV Device for smoother streaming:

• Press **Home** on your Fire TV Device Remote



• Navigate to the far right of the home screen to Settings



• Under Settings, select Applications

🍅 Q 🕹 🛎	Д		ideo <b>freevee</b> 🗩 YouTut	news 🔐 🛟
Notifications	Account & Profile Settings	(((° Network	्र Display & Sounds	□□ □+ Applications
도 모드 Equipment Control	(A) Live TV	Controllers & Bluetooth Devices	Alexa	Preferences
۲۰۰۰ My Fire TV	Accessibility	? Help		

• Under Applications, select Manage Installed Applications

Applications	APPLICATIONS Amazon Photos Manage Installed Applications	View and manage installed applications, including force stop, uninstall, clear data, and clear cache. Internal Space 2.63 GB of 5.34 GB available

• Under Manage Installed Applications, select HTC TV MAX

		•
	MANAGE INSTALLED APPLICATIONS	
	Haystack News	Press ⊕ to uninstall
	мах нтс ту мах	Press ⊕ to clear cache Version
$\Box$ +	🕅 Movies Anywhere	2. 11.0. 10 <b>Size</b> 130 MB
Applications	Pandora	<b>Storage</b> Application: 32.19 MB Data: 97.63 MB
	Prime Video	<b>Cache</b> Cache: 75.20 MB
	Screensaver	<b>Launch by default</b> No defaults set.
	Internet Silk Browser	

• Under HTC TV MAX, select Clear cache

	ΗΤΟ ΤΥ ΜΑΧ	
	Clear data	Press ⊙ to uninstall
	Clear cache	Press ⊕ to clear cache Version 2.11.0.10
		Size 130 MB
HTC TV MAX		<b>Storage</b> Application: 32.19 MB Data: 97.63 MB
		<b>Cache</b> Cache: 75.20 MB
		<b>Launch by default</b> No defaults set.

• After completing these steps, press Home on your Fire TV Device remote, navigate to Settings and select My Fire TV

🌪 a a e			rideo <b>freevee D</b> YouTub	a news 📭 🔅
Notifications	Account & Profile Settings	(((° Network	다. Display & Sounds	□□ □+ Applications
도 모모 Equipment Control	(A) Live TV	Controllers & Bluetooth Devices	O Alexa	  Preferences
۲۰۰۰ My Fire TV	Accessibility	? Help		

• Select **Restart**, toggle left from Cancel and select **Restart** once again.

			•
	RestarRes	tart	
	Restart your Amazo	on Fire TV Stick 4K.	
My Fire TV	Restart	Cancel	

- Your Fire TV Device will display that it is powering off, and will automatically return to the home screen once it powers back on.
- That's it! The cache on the HTC TV Max app will be cleared once your Fire TV Device powers back up. We recommend checking/clearing cache every month or so for optimal performance.