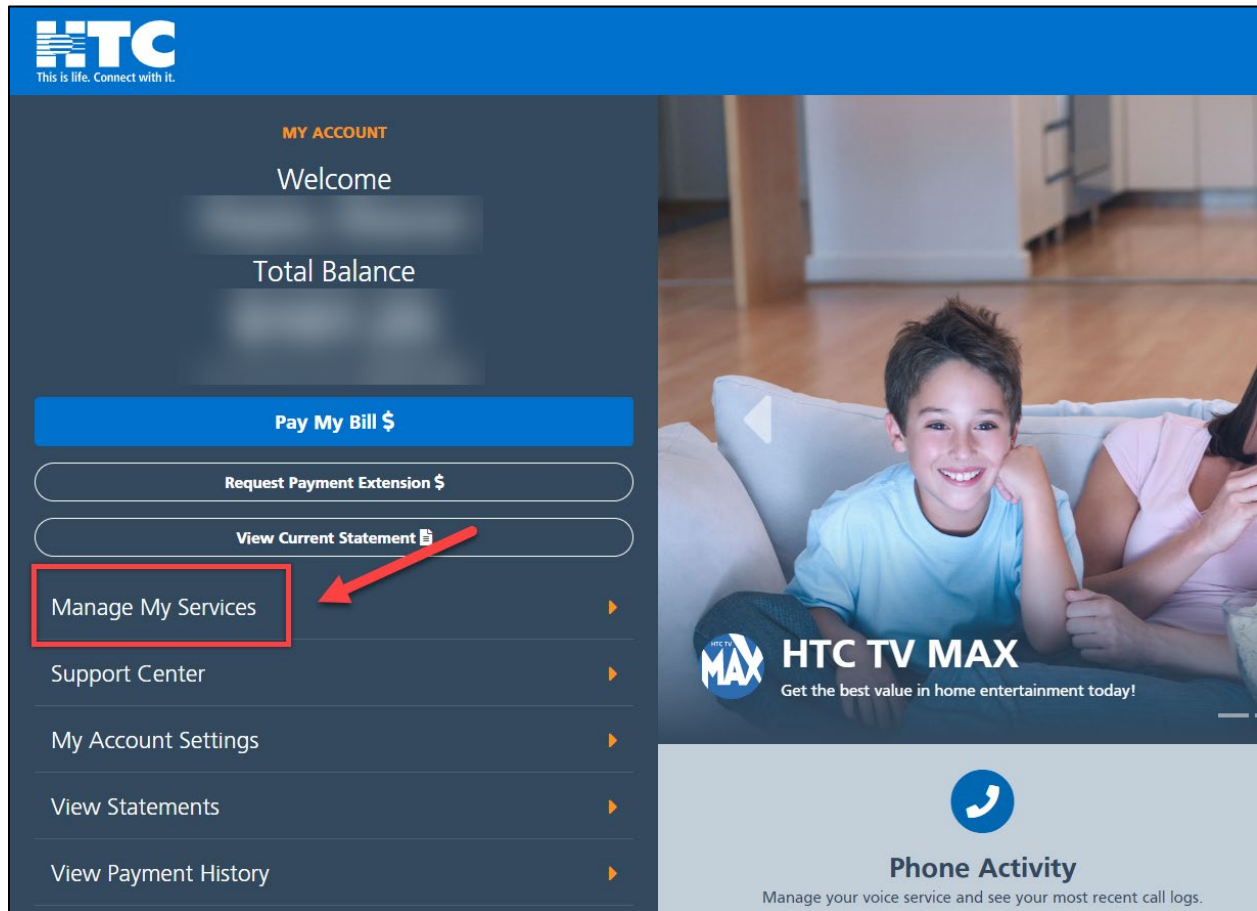
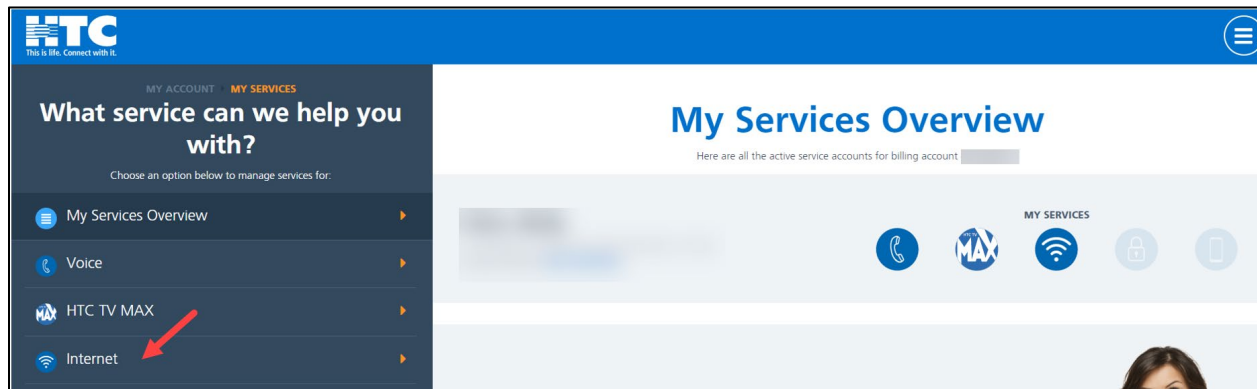


## How do I reset my Wi-Fi password in My Account?

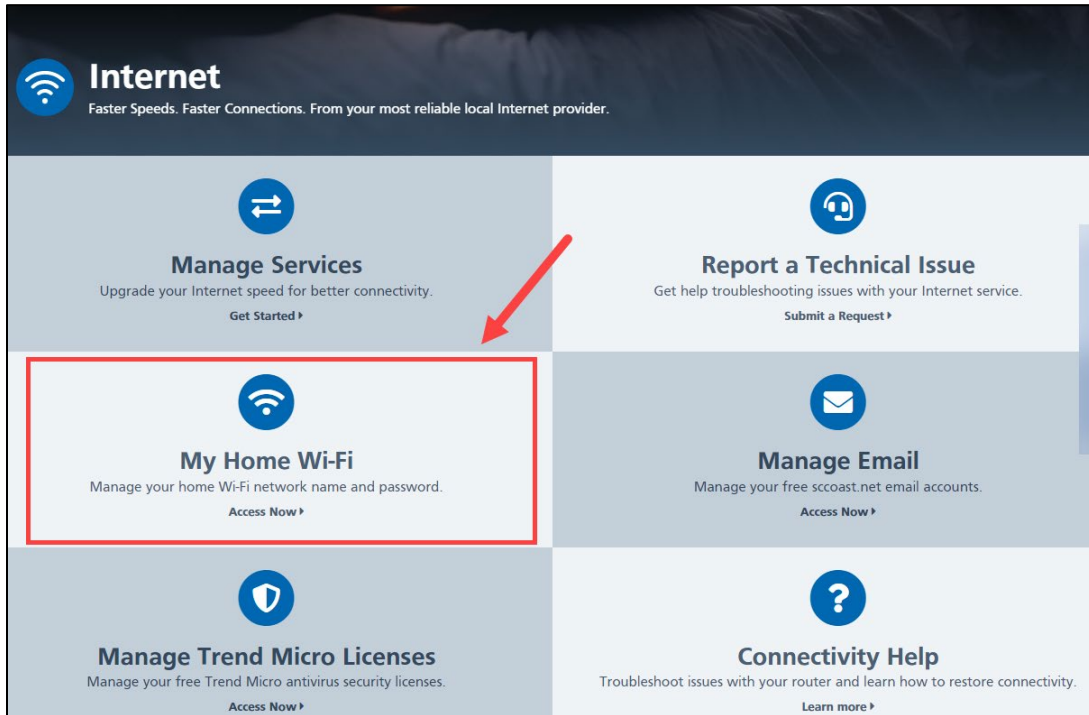
- To change your Wi-Fi password, log into [HTC My Account](#).
- In My Account, click on **Manage My Services**.



- On the 'My Services Overview' page, click on the **Internet** option.



- Scroll down and click on the **My Home Wi-Fi** tile.



- On the 'In-Home Wi-Fi Settings' page, make any necessary changes to your Wi-Fi Password or Wi-Fi Network Names and click **Save Changes**.

MY ACCOUNT > MY SERVICES > MY HOME WI-FI


## In-Home Wi-Fi Settings

Manage your wireless Internet network name and password and make changes at any time. Complete the form below to change your home Wi-Fi network name or password. (Note: Any changes may take up to 15 minutes to take effect.)

Your Equipment


Your Settings

**Wi-Fi Network Password (Wireless Key Passphrase)**




8 to 50 characters; case sensitive, letters and numbers only

**Wi-Fi Network Name (Wireless SSID 2.4GHZ)**



1 to 32 characters (case sensitive, numbers and special symbols only)

**Wi-Fi Network Name (Wireless SSID 5GHZ)**



1 to 32 characters (case sensitive, numbers and special symbols only)

**Save Changes** 