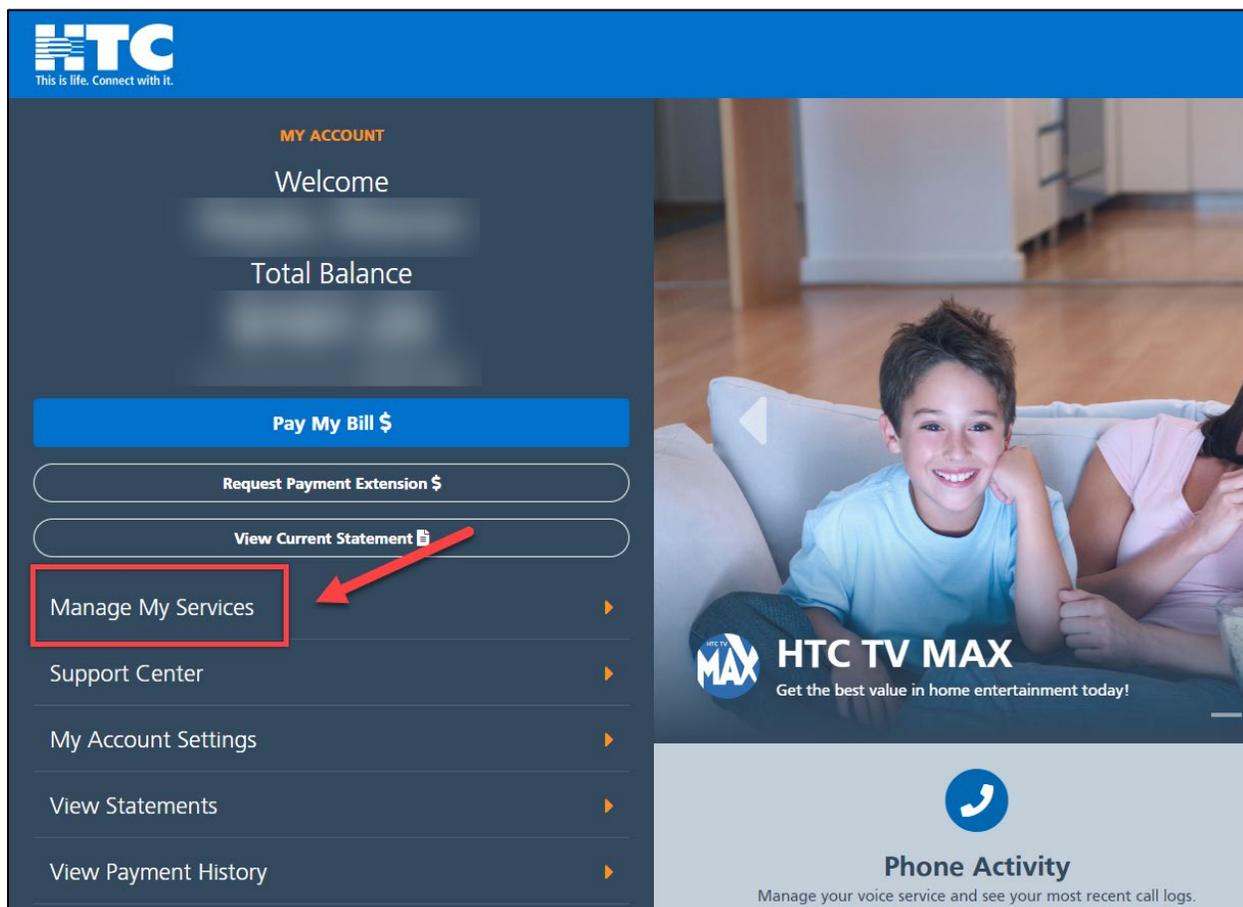
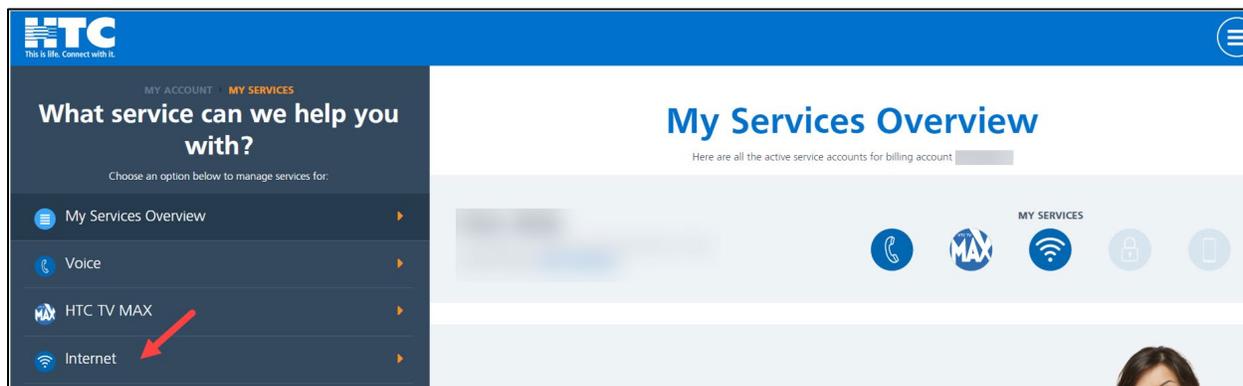


How do I reset my Wi-Fi password in My Account?

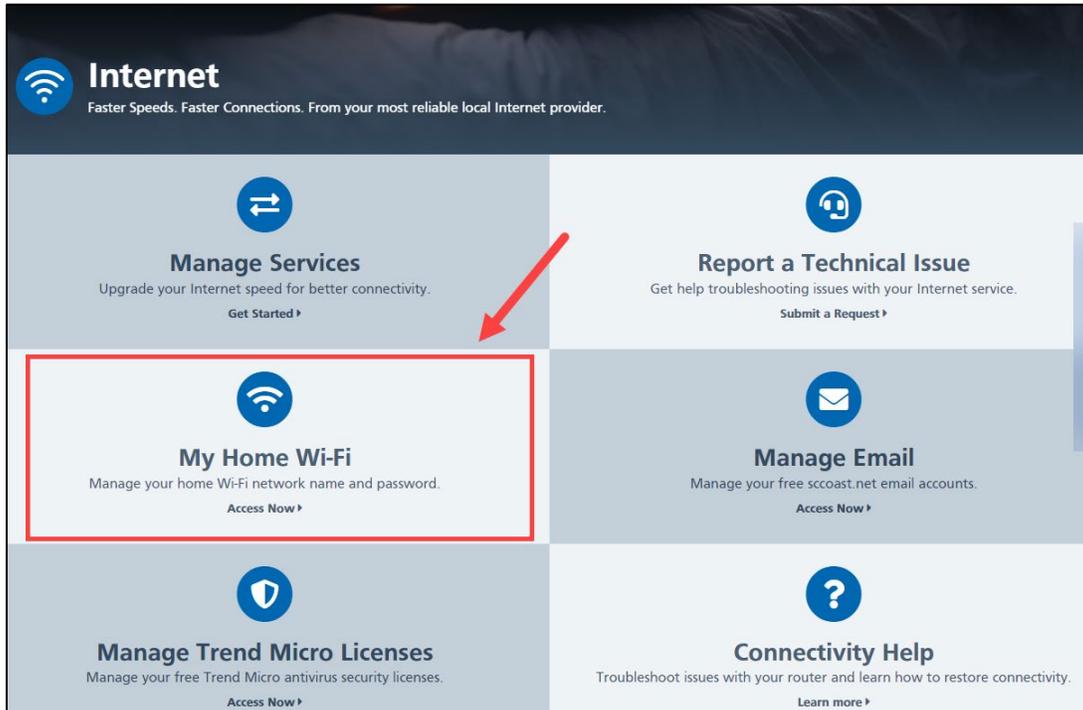
- To change your Wi-Fi password, log into [HTC My Account](#).
- In My Account, click on **Manage My Services**.



- On the 'My Services Overview' page, click on the **Internet** option.



- Scroll down and click on the **My Home Wi-Fi** tile.



- On the 'In-Home Wi-Fi Settings' page, make any necessary changes to your Wi-Fi Password or Wi-Fi Network Names and click **Save Changes**.

The image shows the "In-Home Wi-Fi Settings" page. At the top, there is a breadcrumb trail: "MY ACCOUNT > MY SERVICES > MY HOME WI-FI". Below this is the title "In-Home Wi-Fi Settings" in large blue font. Underneath the title, there is a paragraph: "Manage your wireless Internet network name and password and make changes at any time. Complete the form below to change your home Wi-Fi network name or password. (Note: Any changes may take up to 15 minutes to take effect.)". Below this paragraph, there is a section titled "Your Equipment" with a grey bar underneath. Below that, there is a section titled "Your Settings". Under "Your Settings", there are three input fields: "Wi-Fi Network Password (Wireless Key Passphrase)" with a key icon and a note "8 to 50 characters: case sensitive, letters and numbers only"; "Wi-Fi Network Name (Wireless SSID 2.4GHZ)" with a Wi-Fi icon and a note "1 to 32 characters (case sensitive, numbers and special symbols only)"; and "Wi-Fi Network Name (Wireless SSID 5GHZ)" with a Wi-Fi icon and a note "1 to 32 characters (case sensitive, numbers and special symbols only)". At the bottom of the page, there is a blue button labeled "Save Changes" with a checkmark icon.